



# Management Response to Annual Report on Internal Audit and Investigations Activities

For the year ended 31 December 2021

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# Internal Audit Opinion and UN-Women Achievements for 2021

IAS's 2021 Overall Opinion:

*“UN-Women’s governance, risk management and control processes were generally established and functioning but needed some improvement”*

**0**

# of “unsatisfactory” audit opinions on audited office and thematic areas

**94%**

cumulative prior year recommendations implementation rate

**7**

# of consecutive years above the corporate target of 80%

# Updates on Management Actions to Four Overarching Areas for Improvement

## Enhanced Second Line of Defense

- Prioritized available resources to achieve continuous improvements in **internal governance, risk management and compliance**
- Effective **oversight committees and quarterly business review**

## Development of Statement of Internal Controls

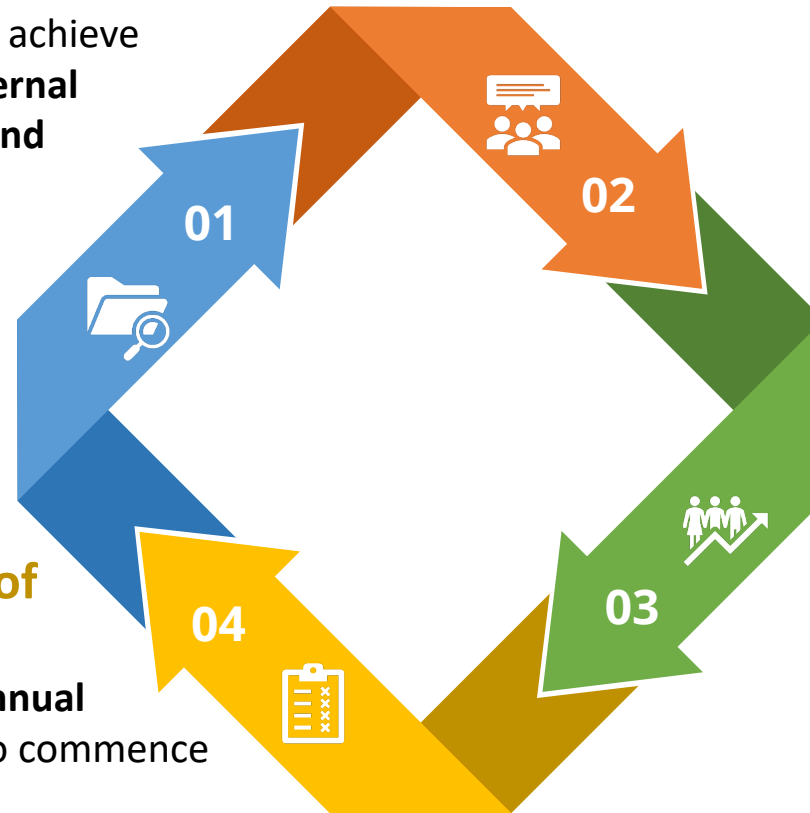
- Planning for organization-wide **annual Statement of Internal Controls** to commence following new ERP system

## Increased management absorption capacity

- Leveraged the **database for all recommendations for data analyses, focused follow-up, and well-informed** management actions
- Uptake mechanism **supports increased accountability** for recommendations
- **Prioritization of resources** to implement an increased volume of recommendations

## Effective pivot to the field

- Presence typology framework recalibrates global footprint to effectively deliver on **triple mandate**
- Targeted business transformation to **drive results at country level**



# Positive Impacts from Implementing Audit Recommendations

## Strategic Plan 2022-2025



### Principled Performance

- **Increased accountability** for strategy implementation through SP 2022-2025 and SN performance management indicators
- Entity-wide systematic approach to ERM with streamlined risk escalation for **timely identification, visibility, and management** of corporate risks



### Advancing Partnerships and Resourcing

- Crisis Communication Policy developed to support **strategic approach to external communications**
- **Enhanced focus** on UN coordination mandate in SP



### Business Transformation

- **Aligned** country-level SN results frameworks with UNSDCFs
- **Fit-for-purpose** global footprint to drive **transformative results**



### Empowered People

- Strengthened organization-wide **ethics and integrity culture**
- **Robust anti-fraud programme** for management of fraud-related risks and BPO identified to coordinate the programme

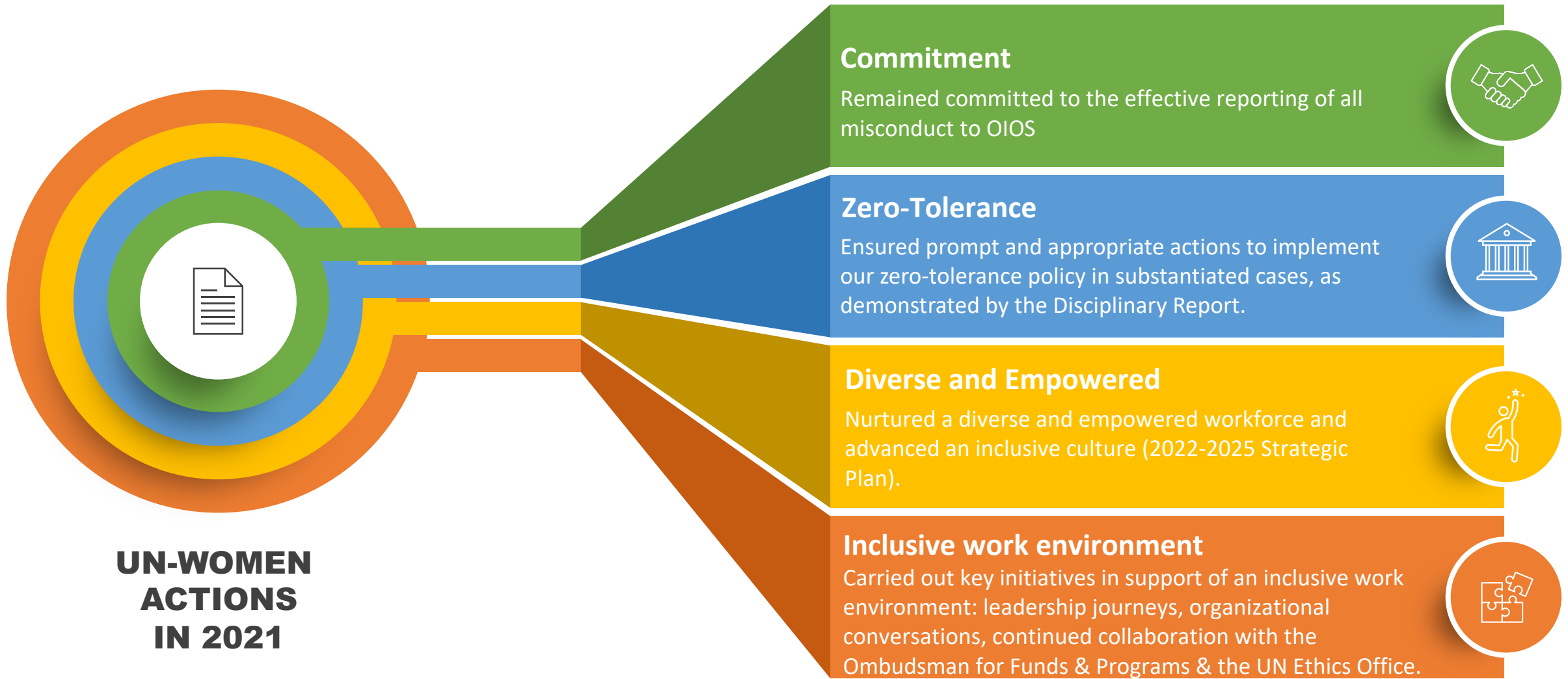


### Products, Services and Processes

- **Reinforced policy and programme technical support** with matrixed global network and knowledge-based community of practice



# Investigations Activities





للفتيات الحق في الوصول إلى المعلومات الرئيسية عبر الإنترنت  
من أجل ضمان سلامتھن ورفاهیتھن كمثل أقرانھن الذكور

أشياء تلغزمني الصمت! تحدثي عن جميع أشكال  
التي تتعرضين لها ودافعي عن حقوقك  
مشاركة  
الرجال  
والفتيان

الحرمان من الموارد / الفرص / الخدمات  
هو شكل من أشكال العنف المبني  
دع الفتيات يستكشفن ويستثنين في  
#16DaysJo

**THANK YOU!**